

Social Pages

Terms & Conditions

General Guidelines

ZuluTrade's priority is your satisfaction, so if you have any complains concerning our policies please feel free to communicate them with us.

All Real Investor accounts with a balance higher than \$100 may post comments on the Social page of the Traders they follow (have received at least 1 trade). Rating of a Trader is made on a 1 to 5 basis, where 5 means that the User is very satisfied by the overall trading activity of the Trader and would highly recommend him/her to other Investors.

Please kindly use polite language when you post. Any excessive profanity or foul language will be removed without notice. This includes also racial, gender and ethnic-based remarks or discrimination of any personal kind. Additionally, try not to post offensive posts towards your fellow Traders and Investors in a language that is provocative and inflammatory.

Spamming is not permitted, please do not post any material that includes pornography, warez, or any other illegal transactions and this content should NOT be linked in any shape and/or form. Advertising, commercial-related or competitive products are all forbidden and considered as a spam material. Try to keep all posts on-topic: the performance of a specific Trader, whose public page you are on.

No affiliates links, personal emails or contact details are allowed to be posted anywhere in the social spaces of the ZuluTrade Service. Any complains, problems or issues should be either addressed to the moderators or Support Team in a polite form of a question or send to the corresponding company emails. The social pages moderators will make or change any and final decisions as based upon these rules.

Kindly remember to post in the correct Trader page. If your topic is posted in the wrong thread or is irrelevant to the Trader's performance and trading activity will be removed by the moderator without notice.

If you consider that a comment violates any of the ZuluTrade Social Pages rules please bring it to the attention of the moderators or report it. A comment reported by 2 or more Users will be removed automatically from the social page of the Trader. A user whose comments get reported frequently risks to be banned from the social pages spaces.



Please keep in mind to not hijack other Traders social pages with other Traders' performance – this is considered as spam and such comments will be removed automatically.

Remember that our Social spaces are not an acceptable channel for reporting problems you are facing with your account. Keep in mind to always contact ZuluTrade Support at support@zulutrade.com for any personal issue/problem/question you might have. (Although our Traders Desk monitors the social pages regularly, the only way to guarantee we will address your issues correspondingly is by contacting Support directly).

Banning is done automatically for all the spam and fishing cases. Social Pages users' ban for continuous spamming (e.g. promoting other platforms to Traders, ask for Trader's contact details, reporting technical issues with your account that do not relate to the Trader's performance) is firstly addressed on a 24 hr basis with a warning. If this continues further, the ban becomes permanent.

If your message is missing and not present, then this post has violated the ZuluTrade Social Pages rules and guidelines and therefore has been removed or has been reported by other members of the ZuluTrade Social Community.

Violation of any of the above rules will result in consequences determined on a case-by-case basis.

Thank you all for contributing. Hope you all benefit from the ZuluTrade Social Pages.